

For Immediate Release

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Carrier Japan Launches Abound HVAC Performance – Providing Powerful Lifecycle Solutions for Enhanced Comfort and Equipment Health

TOKYO, April 23, 2025 - Carrier Japan announced today the launch of <u>Abound™ HVAC Performance</u>, offering advanced lifecycle solutions designed to enhance system efficiency and reliability. The launch, along with its 24/365 operating Command Center, inaugurated in Tokyo earlier this year, allows Carrier Japan to offer enhanced occupant comfort, improved equipment health and increased savings via advanced digital monitoring and power consumption management capabilities. Carrier Japan is a part of Carrier Global Corporation (NYSE: CARR), global leader in intelligent climate and energy solutions.

In today's rapidly evolving business landscape, advanced data analysis and real-time management are essential for enhanced energy efficiency and comfort in HVAC systems' operations. The Command Center and Abound HVAC Performance transform operations from reactive to proactive, offering additional expertise with planned maintenance activities and digitally connected lifecycle solutions and services, minimizing equipment downtime with shorter response and resolutions times, bringing customers' building and business operations back to normal quickly and cost-effectively.

Abound HVAC Performance covers the basic specifications available with TCCR-NETTM, Carrier Japan's conventional remote monitoring platform, and adheres to GL-17, a guideline by the Japan Refrigeration and Air Conditioning Industry Association on refrigerant leak detection and monitoring, streamlining compliance reporting. It also provides continuous monitoring to ensure optimized operational efficiency, comfort and the equipment's longevity. Moreover, a new gateway can be added to existing heat source systems, enabling secure wireless connection to Carrier's cloud platform.

Abound HVAC Performance is part of Carrier's global service and aftermarket brand BluEdgeTM and leverages the latest industry-leading technologies. With the cutting-edge solutions, customers will receive the benefit of continuous digital monitoring, alarm management and proactive and data-driven insights to see issues before they arise so you can protect your investment. Abound HVAC Performance is available for commercial HVAC equipment such as water-cooled and air-cooled heat source systems.

The BluEdge service platform is Carrier's best-in-class service and aftermarket offering. It ensures security and peace-of-mind over the lifetime for customers with water-cooled and air-cooled applied systems, protecting customers' investment with reduced downtime, minimized failure risks and optimized power consumption.

"The Command Center, combined with Abound HVAC Performance allows us to offer a more comprehensive suite of lifecycle solutions, enabling real-time monitoring and quick responses and resolutions from data-driven root cause analysis," said Toru Kubo, President of Carrier Japan. "This marks a new chapter of our service and aftermarket operations in Japan, providing reliable equipment operations and enabling customers to focus on their core businesses."

Carrier Japan is committed to continuously bolstering the quality and scope of its aftermarket and service operations for diverse building portfolios. By leveraging advanced technology and industry expertise, we aim to deliver innovative solutions that exceed customer expectations and ensure long-term satisfaction.

For details, please visit Carrier Japan's website (Japanese only).

About Carrier Japan

Carrier Japan provides sustainable solutions integrating energy efficient products for residential, light commercial and industrial customers. Carrier Japan is a part of Carrier Global Corporation (NYSE: CARR), global leader in intelligent climate and energy solutions that matter for people and our planet for generations to come. For more information, visit Carrier HVAC Asia Pacific website.

